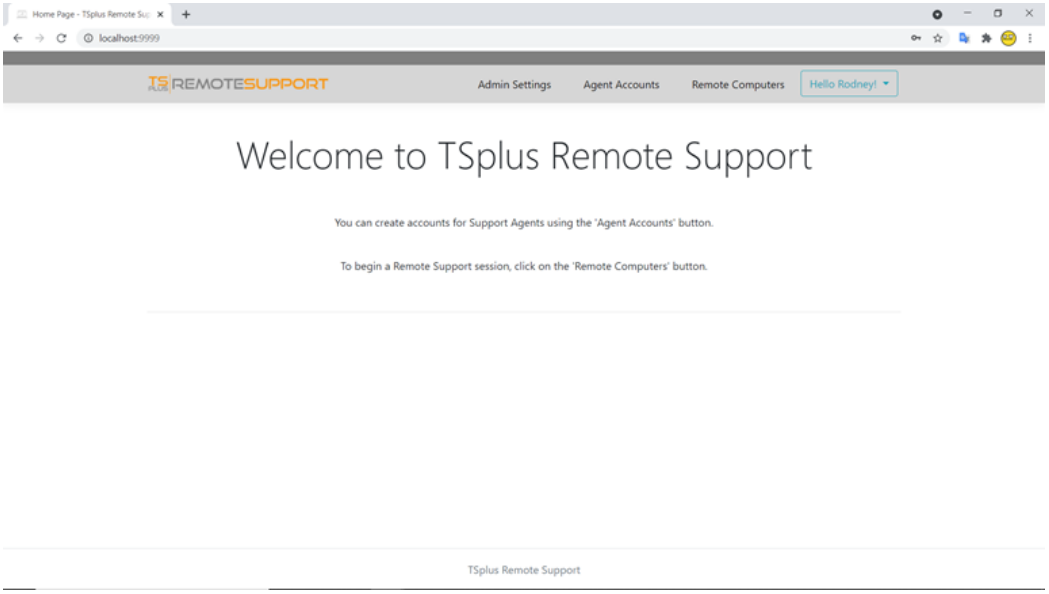
Administrator Settings - Server

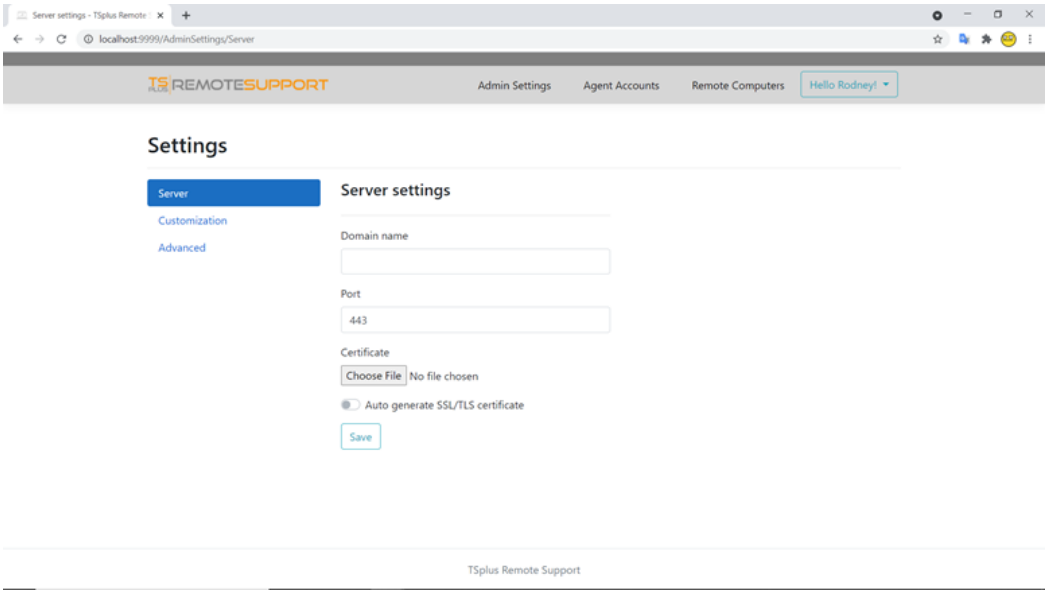
Overview

Once logged in, the Administrator is greeted by a simple set of menus that gives them full control over the support environment.



The first menu item is Admin Settings. Here, Administrators will find 4 sections - Email, Server, Customization and Advanced.

Server



If you did not configure a Domain when installing Remote Support, you can do so now, using an SSL/TLS Certificate from a Certificate Authority, or using the TSplus SSL Generator.

Certificate Generation

This feature uses Let's Encrypt to provide a free and secure SSL certificate for your HTTPS connections.

Please make sure the following requirements are met:

- Your server's domain name must be accessible from the public Internet.
- Your server's HTTP (80) port must be open and available for Remote Support.