

Get Started with TSplus Remote Support

Step 1: Installing TSplus Remote Support on your computer

Installation is straightforward.

Just run [Setup-TSplus-RemoteSupport.exe](#) on the Windows machine you've chosen to use as the Remote Support Server.

Files are decompressed and copied into the folder: "C:\Program Files\RemoteSupport".

The Remote Support trial is a fully featured version limited to 15 days with 5 Agents.

After the installation, there will be a new icon on your Desktop:

Screenshot 1 or type unknown

Step 2: Using TSplus Remote Support

The [TSplus Remote Support interface](#) is now ready to launch and configure.

- Start by configuring your Administrator password.
- Then, create additional Agents accounts on the [Web Console](#).
- You might want to [customize the product](#) to fit your corporate branding.

Don't forget to [activate your license](#) and to [update to the latest version](#)! TSplus provides regular updates and feature additions for all their products.