

# Register to Save your Configuration

While registration is not mandatory to use Remote Support as an agent or to share your screen, we recommend you to register. Registering enables you to retrieve your configuration from different computers.

## Create an account

Click on the **Register** button at the top right corner to register:

TSplus Remote Support

TS PLUS | REMOTESUPPORT

Login / **Register**

**Sessions** Computers Advanced License

**Share your Screen**

My ID:

My Password:

[Copy Access Details](#)

**Remote Computer Access**

Remote ID:

Mode: ☒ Remote Control ☐

**Connect**

Secure connection ready

Your trial period has expired. You are still able to share your screen. [Buy Now](#)

TSplus Remote Support - v.0.0.0.0

TS PLUS | REMOTESUPPORT

Login / **Register**

**Sessions** **Computers** **Advanced** **License**

**Login** **Register**

Email:

Password:

☒ I have a subscription key

Subscription Key:

**Register**

Secure connection ready

Your trial period has expired. You are still able to share your screen. [Buy Now](#)

1. Enter your **e-mail address**
2. Choose a secure password
3. If you have a subscription key, check the **I have a subscription key** checkbox and enter it in the subscription key field to associate your account with your subscription

## Log in to your account

Click on the **Login** button at the top right corner:

TSplus Remote Support

TS PLUS | REMOTESUPPORT

Login / Register

Sessions Computers Advanced License

Share your Screen

My ID: 636-852 730

My Password: 12345

Copy Access Details

Remote Computer Access

Remote ID: [dropdown]

Mode: Remote Control

Connect

Secure connection ready

Your trial period has expired. You are still able to share your screen. [Buy Now](#)

TSplus Remote Support - v.0.0.0.0

TS PLUS | REMOTESUPPORT

Login / Register

Sessions Computers Advanced License

Login Register

Email

Password:

Forgot password?

Login

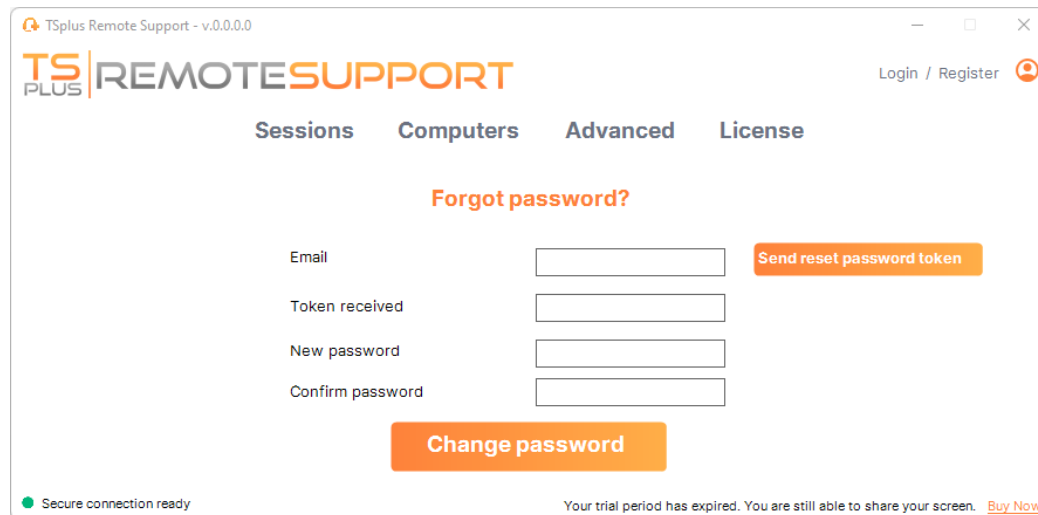
Secure connection ready

Your trial period has expired. You are still able to share your screen. [Buy Now](#)

Enter your e-mail and password to log in to your account.

### Retrieve your password

If you forgot your password, click on the **Forgot password?** link.



The screenshot shows the TSplus Remote Support application window. The title bar reads "TSplus Remote Support - v.0.0.0.0". The application has a navigation bar with links: "Sessions", "Computers", "Advanced", and "License". The main heading is "Forgot password?". Below this, there are four input fields: "Email", "Token received", "New password", and "Confirm password". To the right of the "Email" field is an orange button labeled "Send reset password token". Below the "Confirm password" field is an orange button labeled "Change password". At the bottom left, a green status indicator says "Secure connection ready". At the bottom right, a message states "Your trial period has expired. You are still able to share your screen. [Buy Now](#)".

Enter your email and click on the **Send reset password token** button. You will receive an email containing a token. Enter the received token and choose a new password. Enter your new password again to confirm.