

Volume Licensing

Volume Licensing is a scripting licensing solution powered by TSplus for its solutions. The following products supports activation using Volume Licensing 2020 : Remote Access, Remote Work, Advanced Security (aka RDS-Knight), Remote Support or Server Monitoring (formerly Server Genius).

When your Volume Licensing account is created on the Licensing Management portal, the Volume Licensing team will provide:

1. Your Volume License Key (please keep this information confidential)
2. Your credentials to connect to the Licensing Management portal
3. This Volume Licensing 2020 Administrator Guide

VIRTUAL PRINTER IS NO LONGER LICENSED

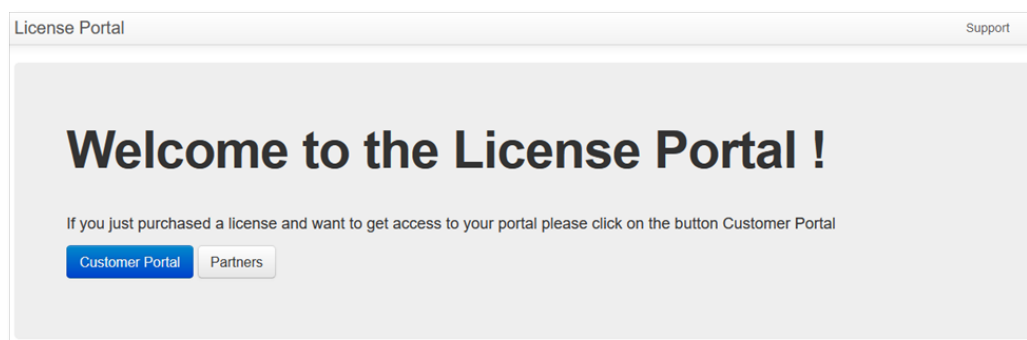
Please note that since 15th of March 2022 and version 15.40.3.14, Virtual Printer is no longer licensed and is included in all editions of TSplus Remote Access.

How to manage your Volume Licenses?

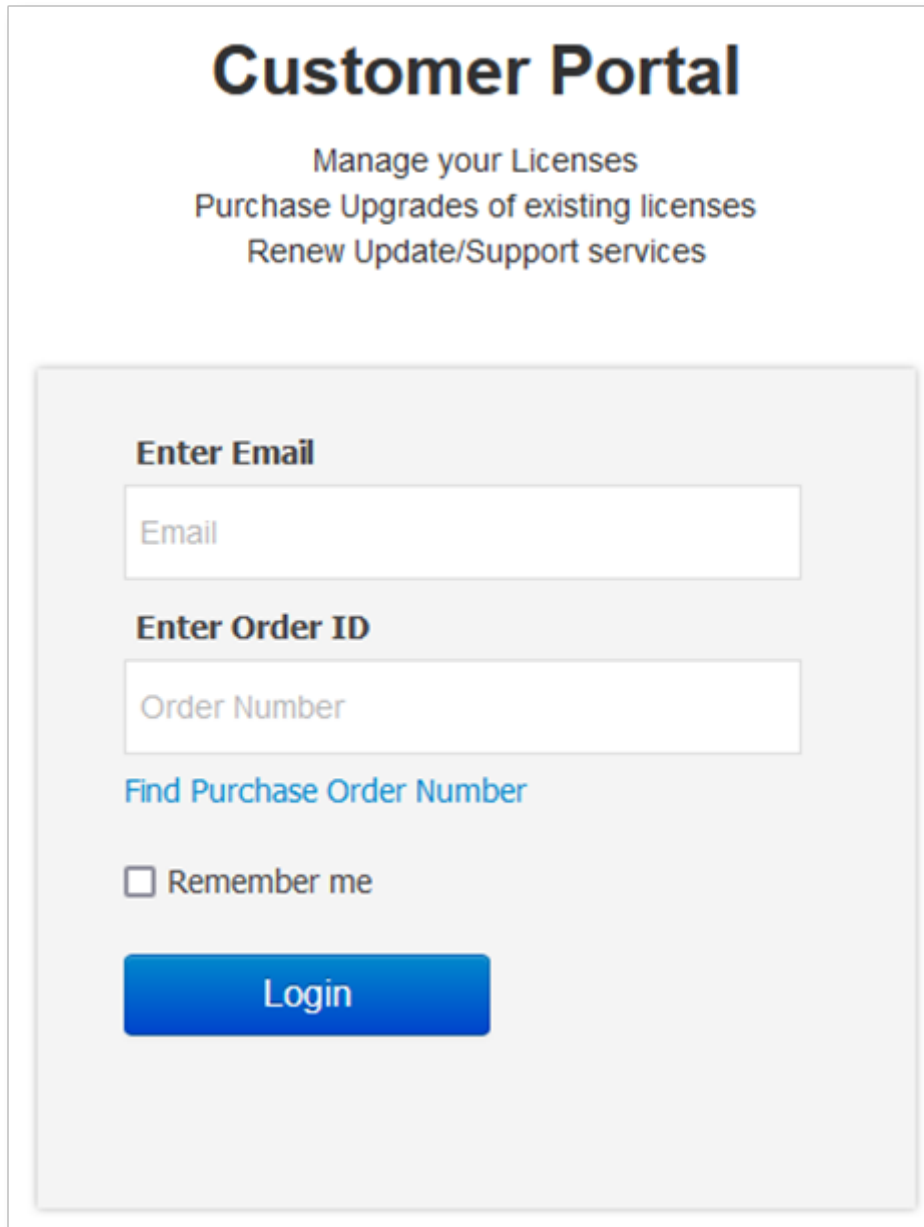
Your Volume Licenses and credit balance can be reviewed and managed in the TSplus License portal.

The TSplus License portal is available at the following URL: <https://license.dl-files.com>

To connect and access to your account, start by clicking on Customer Portal to reach the customer's section:



Then, type your credentials to access your account:

A screenshot of the Customer Portal login interface. At the top, the title "Customer Portal" is displayed in a large, bold, black font. Below the title, three lines of text are centered: "Manage your Licenses", "Purchase Upgrades of existing licenses", and "Renew Update/Support services". The main login area is a light gray box containing the following elements: a section header "Enter Email" above a text input field with the placeholder "Email"; a section header "Enter Order ID" above a text input field with the placeholder "Order Number"; a blue link "Find Purchase Order Number"; a checkbox labeled "Remember me"; and a blue "Login" button.

Customer Portal

Manage your Licenses
Purchase Upgrades of existing licenses
Renew Update/Support services

Enter Email

Enter Order ID

[Find Purchase Order Number](#)

☐ Remember me

Login

Once logged in, you will see the following table where all your Licenses are listed. It is the main page where you will be able to manage all your Licenses. If you have not yet activated any Volume License, this page will be empty.

Licensing Management App
Licenses
Supports
Resellers
Logout

Licenses

x@y.com, @y.com, serial number, order ref.
Global Search

Generate a new license
Open in Excel

Find a Serial Number: P00 000 000
Find an Email: @
Find an Order Number:
Date range: 2018-05-21 - 2018-08-22
Filter

Available number of users/licenses

TSplus	2 users available
RDS-Knight Ultimate Protection	2 licenses available
RDS-Knight Security Essentials	0 licenses available
ServerGenius Essentials	0 licenses available
ServerGenius Startup	0 licenses available
ServerGenius Business	0 licenses available
RDS-WebAccess	0 users available

Buy 50 more users
Buy 100 more users

Software	Serial Number	Days	Users	Edition	Email	Order Number	Date	Support?	Actions	Status	Comments
RDS-Knight Ultimate Protection		-	1	-		-	2018-06-11	✓	Details Upgrade Rehost	Enabled Disable	
RDS-Knight Ultimate Protection		-	1	-	-	-	2018-05-31	X	Details Upgrade Rehost	Enabled Disable	-
RDS-Knight Ultimate Protection		-	1	-	-	-	2018-05-31	X	-	-	-
TSplus		-	5	Mobile Web		-	2018-06-29	X	Details Upgrade	-	

To review one License history details, click on the "Details" button of the License you want to study. You will get the License details page as shown on the picture below.

Licensing Management App
Licenses
Supports
Resellers
Logout

License Detail

#	96408
Serial Number	P30 046 C6F
Type	permanent
Days	-
Software	RDS-Knight Ultimate Protection
Email	brendan.janssen@honeywell.com
Order Number/Reference	-
Date	2018-06-11 02:43:19
Rehosted?	X
Status	Enabled Upgrade
Version	-

Download license file

Comments

HUG

Suggested email to customer

Hello,
Please find attached to this email your license file (RDS-Knight Ultimate Protection permanent).
To activate this license, please save this file to your disk and do not rename it, then start the AdminTool.
Click on the "License" button, then on the "Activate your License" button.
Follow the prompts to install the license.
If your trial period was over, you will need to reboot the server.
If the activation is done during the trial period, you do not have to reboot.
This license is bound to the computer on which the software is installed.
In case you acquire a new computer, you must uninstall the software from the previous computer before using the software on the new computer.

Email: brendan.janssen@honeywell.com
Send license file to customer