

# Web Credentials

## Overview

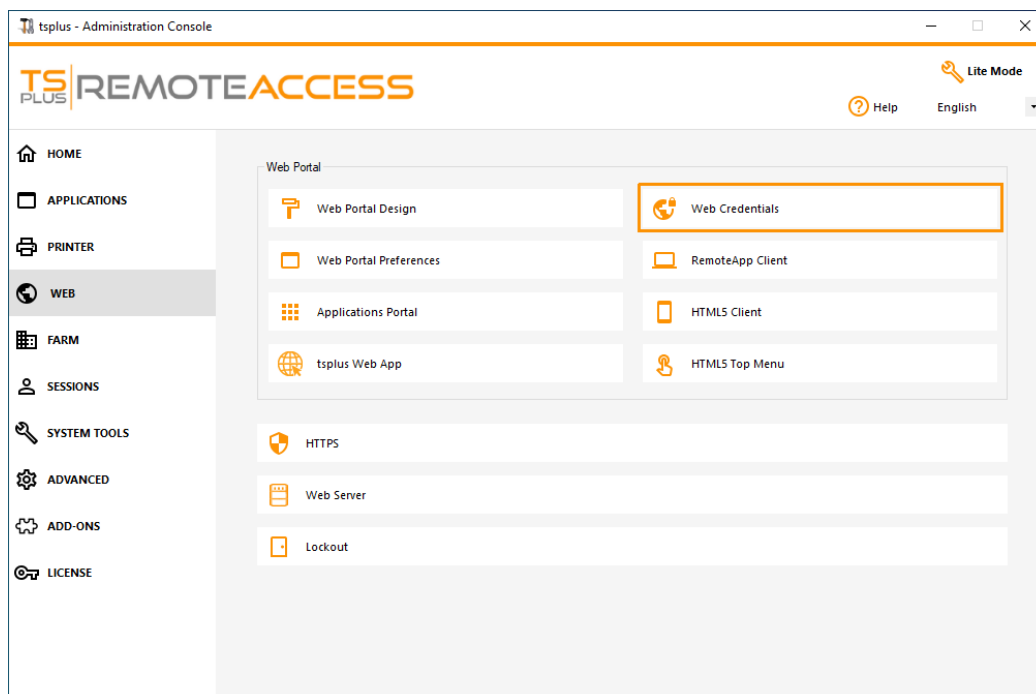
Terminal Service Plus Web Credentials is a state-of-the-art unique feature, which allows users to connect with just an e-mail address or a pin-code.

With Web Credentials, you can secure your server's access with the e-mail address of a user, or with a simple pin-code generated by your business application. One of the great benefits of this feature is that these credentials (e-mail or pin-code) are pure web credentials : the user will not know the Windows user account he is currently using, and he does not need to know a real Windows login/password to connect to his application!

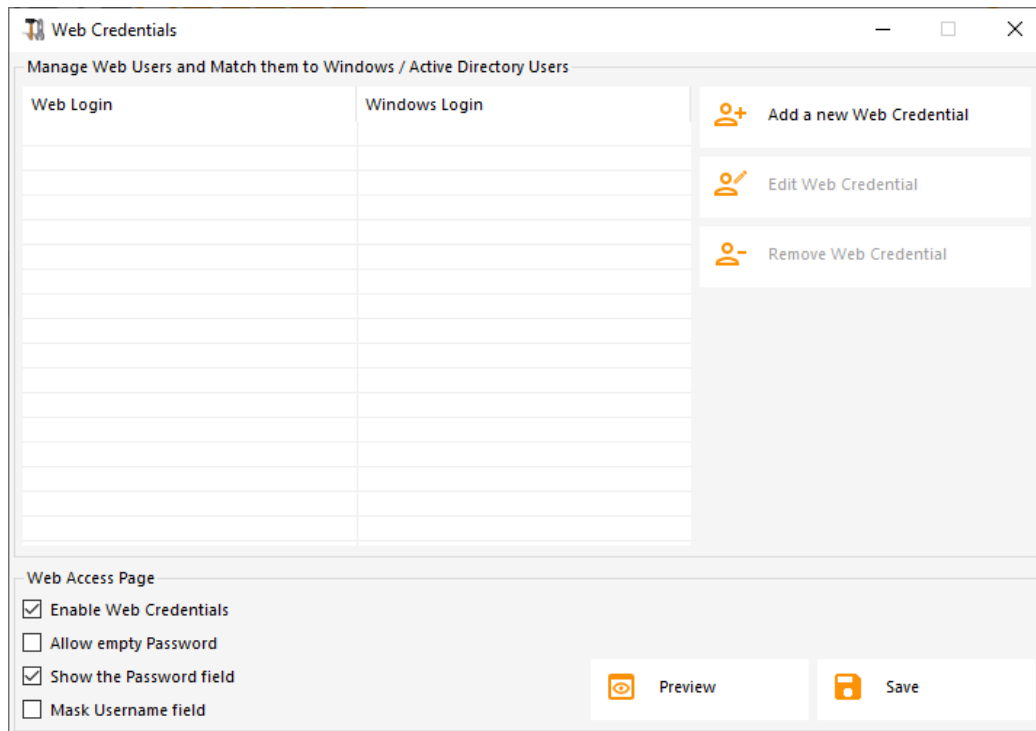
With Web Credentials, you will be able to define custom pure web credentials and match them to any existing Windows / Active Directory user account. The user will then be able to connect using these custom credentials, instead of the Windows / Active Directory ones.

## Managing your Web Credentials

In the Admin Tool, open the "Web" tab and click on the "Web Credentials" tile.



The Web Credentials Manager will open and display this window:



You can now create a new Web Credential by matching a custom login and (optional) password with an existing Windows / Active Directory user account, as shown below:

Since TSplus 9.50 version, you can also decide the maximum number of concurrent sessions for a user.

You can also edit and remove an existing Web Credential, thus changing or disabling any custom credentials you configured.

Alternatively, you can create web credentials via a command line:





validate



- To add a blank credential, type two double quotes: "" to indicate a blank text.





## Important Notes

Please note the following limitations:

- '[', ']' and '^' characters are not supported on the password fields.
- In a [Farm / Gateway configuration](#), Web Credentials only support the [load-balancing mode](#) (it does not work with server-assigned mode).
- In a Farm / Gateway configuration with load-balancing mode, the Web Credentials must be defined on every server of the farm at the moment.
- 2FA is not compatible with the Web Credentials feature.