

Find the relevant Administration Program

The following programs support Volume License commands. The program name and location depend on the product and its setup folder:

Program	Program name	Default location
Remote Access Remote Work	AdminTool.exe	C:\Program Files (x86)\TSplus\UserDesktop\files
Advanced Security	TSplus-Security.exe	C:\Program Files (x86)\TSplus-Security
RDS-Knight	RDS-Knight.exe	C:\Program Files (x86)\RDS-Tools\RDS-Knight
Remote Support	RemoteSupport.exe	C:\Program Files (x86)\TSplus-RemoteSupport
Server Monitoring	ServerMonitoring.exe	C:\Program Files (x86)\TSplus-ServerMonitoring
ServerGenius	ServerGenius.Admin.exe	C:\Program Files (x86)\RDS-Tools\ServerGenius
2FA add-on	TwoFactor.Admin.exe	C:\Program Files (x86)\TSplus\UserDesktop\files

The program execution is silent. This enables the integration of your license activation process into your own initialization or automatization scripts.

Troubleshooting activate, enable, disable and update commands

Should you want to investigate any issue and/or when prototyping your scripts, you can get success and error messages by looking at the **VolumeLicensing.log** file found at the root of the program.

How to configure a Proxy Server for Internet Access

Proxy settings defined during the installation are remembered and will be used to perform operations on licenses. If no proxy settings were defined, then the Volume Licensing program will use Internet Explorer proxy settings (if any is configured in the running session and/or for the windows service).

You can also configure the proxy settings manually by running the following command line as an elevated Administrator:

Parameters

#	Parameter	Description
1	/set	Action to be performed on the proxy settings
2	/host (ie none custom)	The destination host can be a predefined value (e.g. "ie" or "none") or a user-defined value (ex. 127.0.0.1 or proxy.company.org). This parameter is mandatory.
3	/port 80	The port number used to connect to the proxy server. Required if the hostname value is a custom user-defined value.
4	/username dummy	The username to connect to the proxy server. This setting is optional.
5	/password pass@word1	The user's password must be supplied if a username has been defined. However, its value can be empty.

How to get Support for Volume Licensing

Volume LicensingSupport & Services team will be more than happy to help you, should you face any issue or trouble when installing and running Volume Licensing on a server.

The easiest way to contact Volume LicensingSupport & Services team is to open a ticket on our online Helpdesk at: <https://support.tsplus.net>