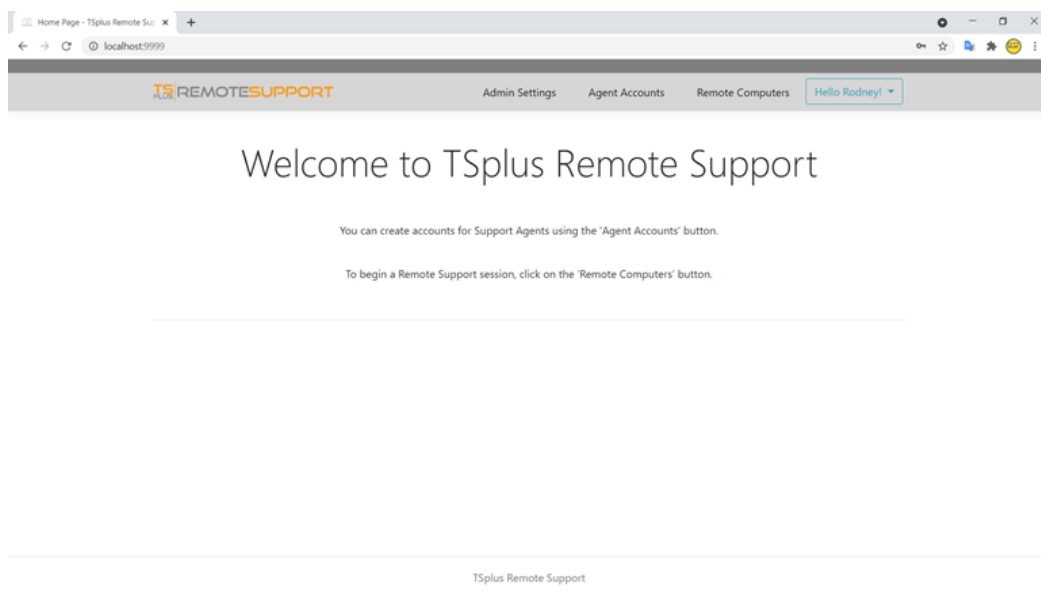


Administrator Settings - Customization

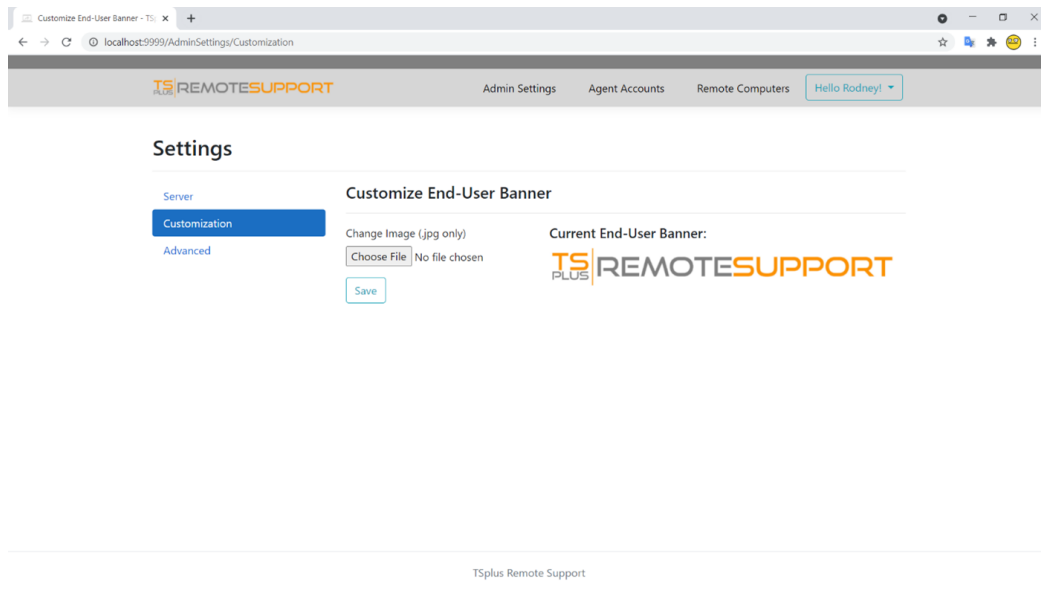
Overview

Once logged in, the Administrator is greeted by a simple set of menus that gives them full control over the support environment.



The first menu item is Admin Settings. Here, Administrators will find 4 sections - [Email](#), [Server](#), [Customization](#) and [Advanced](#).

Customization



Customize the logo or banner displayed to the end-user during support sessions.